

TRAVELPERK | LIST OF SUB-PROCESSORS

Last Modified: March 8, 2023

Sub-Processor	Service description	Processing location	Transfer mechanism
Aerticket Conso GmbH	Travel provider	EEA	Not applicable
Aircall SAS	Call center SaaS	EEA	Not applicable
AirHelp Germany GmbH	Flight compensation provider	EEA	Not applicable
Amadeus IT Group, S.A.	Travel provider	EEA	Not applicable
Amazon Web Services, Inc.	Cloud service provider	EEA	Not applicable
Amplitude Inc	Analytics tool	United States	Standard Contractual Clauses
Appcues Inc	Product growth tool	United States	Standard Contractual Clauses
Arcaris, Inc., d/b/a Playvox	Customer care audit	United States	Standard Contractual Clauses
Atlassian, Inc	Document sharing, ticket tracking and filing	United States and Australia	Standard Contractual Clauses
EAN.com LP (Expedia)	Integrator accommodation supplier	United States	Standard Contractual Clauses
Enshored LLC	Customer care	Philippines	Standard Contractual Clauses
Formagrid, Inc. (d.b.a. Airtable)	Product research tool	United States	Standard Contractual Clauses
FullStory, Inc.	Digital analytics	United States	Standard Contractual Clauses
Gaviti AKYL, LLC	Collection process automation	United States	Standard Contractual Clauses



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Google Ireland Ltd.	Google Workspace	EEA	Not applicable
Google Heland Ltd.	Google Workspace	LLA	Not applicable
Google, LLC (d.b.a. Looker)	Customer reporting tool	United States	Standard Contractual Clauses
Gordian Software, Inc.	Seat selection	United States	Standard Contractual Clauses
Hotelbeds, S.L.U.	Hotels platform	EEA	Not applicable
Merge API, Inc.	API integration services	United States	Standard Contractual Clauses
Mystifly Consulting (India) Pvt Ltd	Flights ticketing supplier	India	Standard Contractual Clauses
Onyx CenterSource	Commission consolidation	EEA	Not applicable
Oracle Corporation UK, Ltd.	Business process management software	United Kingdom	EU Commission adequacy decision
Peaberry Software, Inc. (d.b.a. Customer.io)	Email communication tool	United States	Standard Contractual Clauses
Segment.io Inc	Hosting supplier	United States	Standard contractual Clauses
SendSafely, Inc.	End-to-end encryption platform	United States	Standard contractual Clauses
Splyt Technologies, Ltd.	Mobility marketplace for e-hailing services and ground-based transport	United Kingdom	EU Commission adequacy decision
Trainline.com, Ltd.	Trains provider	United Kingdom	Not applicable
Travelfusion, Ltd.	Travel provider	United Kingdom	Not applicable
TravelPerk, S.L.U. (only for customers of TravelPerk America, Inc. or TravelPerk UK IRL Ltd)	Business travel management services	EEA	Not applicable



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Twilio Inc	Contact center platform	USA, EEA, India, Japan	Standard Contractual Clauses
Webhelp SAS	Customer care	El Salvador	Standard contractual Clauses
Wenrix, Ltd.	Airfare pricing optimisation service	Israel	EU Commission adequacy decision
Yngen Datacom, Corp	Customer care	Philippines	Standard Contractual Clauses
Zapier, Inc.	Automation tool for platform integration and creation of workflows	United States	Standard contractual Clauses
Zendesk Inc	Customer support ticket tracking	United States	Standard Contractual Clauses